



# Boost Your Business with AI-Powered Communications



Our AI-powered Intelligent Communication services provide seamless collaboration and effortless connections. We use AI in the framework of "Digital Teammates" - AI Assistants and AI Agents to automate processes and routine tasks, streamlining communications so businesses can achieve more.

## Meet Your Digital Teammates



**AI ASSISTANTS**  
Works **FOR** humans  
(personal assistant)

AI Assistants work for people, much like a personal assistant. Their job is to help individuals do their jobs better, faster, and more efficiently, without replacing them.



**AI AGENTS**  
Works **ALONGSIDE** humans  
(digital co-worker)

AI Agents operate alongside humans like digital co-workers by performing tasks, automating workflows, and handling interactions end to end—so humans can focus on higher-value activities.



## AI ASSISTANTS: Digital Personal Assistants

AI Assistants support by listening, summarizing, suggesting, and answering—so employees can improve their productivity and efficiency.

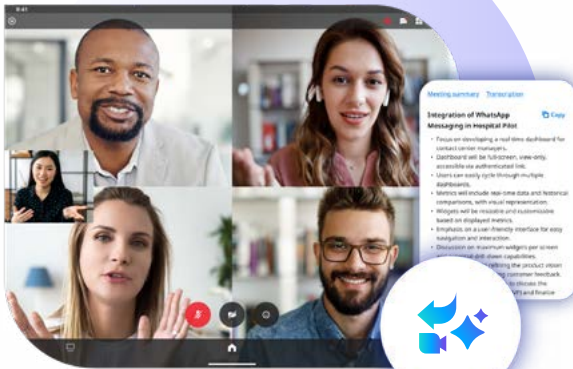
### AI CALL RECAP

AI Call Recap generates post-call summaries with transcripts, sentiment analysis, and topic highlights. Saving employees time by handling call notes and wrapping up automatically, allowing them to stay focused during customer conversations. AI Call Recap ensures accurate follow-ups, supports dispute resolution, and reduces risk with documented, easily searchable call insights.



### AI MEETING RECAP

AI Meeting Recap records and captures meeting insights and streamlines follow-ups by clearly highlighting decisions, next steps, and main discussion topics of each meeting, helping teams stay focused, aligned, and productive.



### UC AI ASSISTANT

AI Assistant uses Generative AI to simplify information access and automate tasks. Work faster with an AI Assistant that creates content, summarizes emails, translates text, solves problems, writes code, and more—all within the UC app.



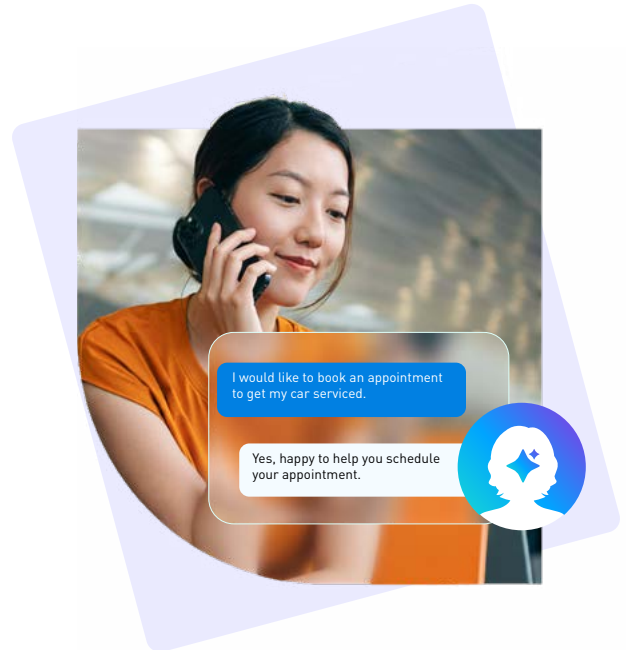


## AI AGENT: Digital Co-Worker

AI Agents help handle defined, repeatable tasks - such as answering common questions or routing inquiries - working alongside teams to allow them to stay focused on the work that matters most.

### ◆ AI AGENT | RECEPTIONIST (COMING SOON)

**AI Agent | Receptionist** professionally and intelligently answers and manages incoming calls. This AI Agent enhances customer experience by providing 24/7 availability, reducing missed calls, and freeing up staff time, helping businesses deliver faster responses and improved service efficiency.



**AI Agent | Receptionist** is compatible with both Unified Communications (UC) and Contact Center solutions.

Key functionalities include:



#### Answers calls and engages

Deliver a first-point of contact with natural, human-like interactions.



#### Handles routine inquiries

Respond to FAQs, without human intervention.



#### Intelligently routes complex calls

Warm transfer to the right person or group.



#### Schedules calendar appointments and follows up

Booking automation.

Please note: Usage of AI-related services are subject to the [AI Policy and Notifications](#).

QUESTIONS? CONTACT US TODAY!

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