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Re: Parallel Technology

September 20, 2021

To Whom It May Concern:

I am writing this letter of recommendation on behalf of Parallel Technologies. We have done business with Parallel for as long as I can remember, and I simply can't say enough good things about them. Everyone at Parallel, from the customer service representatives who field our telephone calls to the Senior Account Executive and Owner, Ed Kenney, makes us feel like we are their only priority during our interactions. Their response times are fast. The service provided is exceptional. They recommend products that fit our budget and needs. They go above and beyond to shoulder any concerns for us – even waiting on hold with our local telephone service provider in our place to advocate for our specific needs or concerns. Every purchase I have ever made from Parallel ended up saving our company money on our monthly bill. I am grateful for all the fantastic, individualized service they continue to provide to our company.

Highest recommendations!

Sincerely,

Leah Markewicz, RN BC, CMPE

Chief Operating Officer

Pediatric Associates of Fairfield, Inc.