





Refresh your MiVoice Connect to *MiVoice Business* and Grow

Refresh and Receive **25% OFF** Licenses, Software Assurance and Mitel 6900 IP Phone Offers

MiVoice Business







Leading UC Solution for SMBs

- | | |
|---|---|
|  Onsite or Cloud |  Small & Medium Business |
|  Desktop & Mobile Collaboration with MiCollab |  Call Control & Embedded Voicemail |
|  Integrate with 3rd party apps |  CapEx or Subscription |

New!

SMBC

Controller Enabling SMB Deployments

- | | |
|--|--|
|  Up to 150 Users |  Integrated Border & CloudLink Gateways |
|  Integrated Performance Analytics |  Single system or Branch Offices |
|  Simple Administration |  Re-use existing 6900 Devices |

Software Assurance





Assurance for continued success with Mitel

- | | |
|--|--|
|  MiVoice Business Software Updates |  Security Patches & Fixes |
|  Continuous Operability |  Admin Access |

Optional

Customer Experience

Modern CX tools to energize your business

- | | |
|--|---|
|  Omnichannel Customer Contact |  Modern CX Workflows |
|  Intelligent Auto Attendant |  Call Recording |

Refresh and Grow

- Special Discount for Software Assurance Customers
- Unused Support on MiVoice Connect transfers to MiVoice Business –Refresh when convenient.
- 25% Off On Mitel 6900 IP Phones*

25 % Off on MiVoice Business Enterprise User Licenses, UCC Entry and Standard Licenses, SIP Trunk Licenses & MiCollab Base Kit*

See how *MiVoice Business* compares with your MiVoice Connect features.

Advance your business with this refresh.

Highlighted Features

	Features	MiVoice Business	MiVoice Connect
PBX Features	Auto-Attendant	✓	✓
	Call recording	✓	✓
	Breadth and Depth of Call Control Options	✓✓✓	✓
	Workgroups	Yes (Ring Groups Hunt Groups)	✓
	Voicemail features	✓	✓
	Voicemail Platform Resilience	✓ * MiCAM	✓
	MiVoice Business Console / Reception	✓✓✓	Lesser Operator Role
Collaboration & Conferencing	Collaboration & Conferencing Apps	MiCollab / MiTeam Meetings	UCC Client
	Mobile Collaboration	✓	✗
	Video Conferencing	✓	✗
Integrations	Microsoft Teams Integration	Mitel Assistant / Telephony Only client	✗
	Vertical Applications	✓	Limited and dated
	CRM Integrations	✓✓✓	Limited and dated
Administration	Calling Analytics / Brightmetrics)	✓	✓
	Proactive Monitoring	✓ Mitel Performance Analytics	✗
	System Upgrades process	Multi Image - Faster and more Flexible	Single Image system - Slow and Rigid
Commercial	CapEx Purchase	✓	✓
	OpEx Subscription	✓	✗
Hardware	Small Controller	SMBC All in One Form Factor (Call control & Voice mail)	Voice Switch Hardware / Multi servers
	Microsoft OS	Virtual Deployment	Windows Server
	MBG	Integrated / Mitel Provided	External / OEM
Cloud Deployments	Virtualized (VMware / Hyper V)	✓	✓
	Public Cloud (AWS/Azure)	✓	✗
Architecture	Scaling for deployments over 500 seats	✓✓✓	Poor
	Resiliency / Stability	Yes - Advanced Generation / Scalability	1st generation, more suited to small deployments
Phones	6900 Series Phone compatibility	✓	✓
Contact Center	Contact Center Application	✓✓✓ MiContact Center Business	✓ MiVCC /ECC

Contact your Mitel partner today to see how Mitel can deliver a complete communications and collaboration solution to meet your organization's needs.



www.Paralleltech.com

Biz_Dev@GoBSB.com

586.800.5020

